Setting up Your Personal iPhone and iTouch

How

How to setup iPhone/iTouch for: Wi-Fi Email

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WARNING

- If your iPhone is HACKED (jailbroken or unlocked) we will not help you.
- We will not support your PERSONAL phone in anyway.
- We will however give you best endeavors support. Meaning we will give the information that is required to set it up, but will not help if it does not work.
- You must have must have at least Version 2.0 of the OS software on the phone

How to setup your iPhone/iTouch for Email (using Microsoft Exchange)

You need to register for ActiveSync first (this allows you to sync your email with you phone)

• Go to the following URL to register. You only need to register if you have not done so previously (e.g. for a Windows Mobile device)

https://www.imperial.ac.uk/ict/services/email/mobileworking/activesync/easregistration/register/

- Once you have done this please allow *up to 2 hours* before you use your phone. This allows time for the registration process to go through.
- From the home screen choose the *Mail* icon



• On the *Add Account* screen, Choose the *Microsoft Exchange* option



- On the *Exchange* screen, enter your *email* address, your username and your password. Also enter a description for the account, e.g. Imperial Email
- Once you done this, choose Next



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- You will see an error message "Unable to Verify Certificate".
- Press Accept

- On the next *Exchange* screen, enter *icex.imperial.ac.uk* for server.
- press Next

• On the next **Exchange** screen, select the items you want to synchronize and press **Save**

Unable to Verify Certificate While automatically discovering account settings, the certificate from "imperial.ac.uk" could not be verified.				
Acce	pt C	ancel		
.al. 02-UK EG	11:28			
Exchange	account verification f	ailed Next		
Email	email@imperial.	ac.uk		
Server	icex.imperial.ac.	uk		
Username	username			
Password	•••••			
Description	Imperial			
	11:21			
Select info	to synchronize us	ing Excha	nge	
Cancel	Exchange	(Save	
Mail		ON		
Contacts		ON		
Calendar	s	ON		
Unable	e to Verify C	Certific	ate	

- You may see another error message "Unable to Verify Certificate".
- Press Accept



After you have clicked accept you will notice that the account has now been added. Press the home button, to return to the home screen.

To access your mail, just push the mail icon on the home screen.

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How to setup your iPhone/iTouch for Wi-Fi

• From the home screen choose the Settings icon



• In the Settings menu choose Wi-Fi

Slide the *Wi-Fi* button to *On* It will then search for networks. Look for *Imperial-WPA* and tap on it



Settings Wi-Fi Netw	works
Wi-Fi	ON
Choose a Network	- Barris
eduroam	₽ 🗢 📀
hpsetup	÷ 📀
IC-DoC	÷ 📀
ICWLAN	÷ 📀
Imperial-WPA	₽ 奈 🔕

Enter information for "Imperial-WPA"		
Enter Password	Cancel	
Username		
Password		

- Enter your username and password
- You may like to try putting IC\ in front of the username, if the first attempt is without this is rejected.
- A Certificate page will appear for *wireless.ic.ac.uk* saying *Not Verified*. Tap the **Accept** button and wait
- When successfully connected *Imperial-WPA* will display in blue with a check mark next to it



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